



## Appleberry Orchard Job Description

Position: Snack Shack Cook/Server

### **Why this job is important:**

Food is an important part of the experience at Appleberry Orchard. Getting a tasty snack will enhance the guest's experience that much more.

### **Minimum Level of Service Requirements:**

- Must smile and greet customers.
- Must work as a team with the cashier, helping each other.
- Must know how to make funnel cakes and corn dogs following recipes.
- Must serve customers food that has been ordered.
- Must know how to operate fryers.
- Must know how to wash dishes using the 3 step process.
- Must keep kitchen organized and supplies put away in their respective places.
- Must make a list of needed ingredients and supplies as supplies get low.

### **What makes employee performance great at this job?**

- Those that make such a great impression and are so helpful that customers tell ME about YOU.
- Engaging with the guests, especially the kids. Helping them feel welcome and have a great experience.

### **Key scripts for employee to use with guests:**

"Here's your corn dog, enjoy!"

"Is this your favorite?"

"Make sure you visit the petting farm animals!"

"Don't forget to see the pumpkin chucker!"

"Thanks for visiting!"